

High Performance Development Model September 2003

- 1. O'Donnell, A., *A good employee is the best IT asset.* Insurance & Technology. **28**(10): p. 41.
- 2. Charon, L.d., A transformational leadership development program: Jungian psychological types in dynamic flux. Organization Development Journal. **21**(3): p. 9.
- 3. Szachowicz-Sempruch, J., *Faking it. Notes on the margins of power theory: Fortune-telling, deconstruction, and organization development.* Organization Development Journal. **21**(3): p. 70.
- 4. Datz, T., How to Launch a Leader; Instill leadership skills and business sense in your IT employees- and watch them soar. CIO: p. 1.
- 5. Berta, D., *Arby's Inc. training board game puts 'fun' in fundamentals.* Nation's Restaurant News. **37**(37): p. 4.
- 6. Forster, S., Technology (A Special Report); The Best Way To... ... Recruit New Workers, in Wall Street Journal. p. R.8.
- 7. Weber, J., L.B. Kurke, and D.W. Pentico, *Why do employees steal?* Business and Society. **42**(3): p. 359.
- 8. Probst, T.M., *Exploring employee outcomes of organizational restructuring: A Solomon four-group study.* Group & Organization Management. **28**(3): p. 416.
- 9. Weatherly, L.A., *The value of people.* HRMagazine. **48**(9): p. S1.
- 10. Tomback, M., *The changing landscape of outsourcing.* Benefits Quarterly. **19**(3): p. 13.
- 11. Elliott, G., *Recognizing and eliminating structural complexity*. Employment Relations Today. **30**(2): p. 15.
- 12. Sheng, Y.P., J.M. Pearson, and L. Crosby, *Organizational culture and employees'* computer self-efficacy: An emperical study. Information Resources Management Journal. **16**(3): p. 42.
- 13. Saxberg, B.O., *Managing Knowledge Workers: Unleashing Innovation and Productivity.* Personnel Psychology. **56**(2): p. 539.
- 14. Arnold, E. and M. Pulich, *Personality conflicts and objectivity in appraising performance.* The Health Care Manager. **22**(3): p. 227.
- 15. Bendapudi, V., et al., *Nonstandard employment arrangements: A proposed typology and policy planning framework.* HR. Human Resource Planning, 2003. **26**(1): p. 24.
- 16. Kapur, V., J. Peters, and S. Berman, *High-tech 2005: The horizontal, hypercompetitive future.* Strategy & Leadership, 2003. **31**(2): p. 34.
- 17. Grover, R.A. and H.F. Walker, *Changing from production to quality: Application of the situational leadership transtheoretical change models.* The Quality Management Journal, 2003. **10**(3): p. 8.
- 18. Ahmed, A.M., J.B. Yang, and B.G. Dale, *Self-assessment methodology: The route to business excellence.* The Quality Management Journal, 2003. **10**(1): p. 43.
- 19. Sebastianelli, R. and N. Tamimi, *Understanding the obstacles to TQM success.* The Quality Management Journal, 2003. **10**(3): p. 45.
- 20. Evans, J.R. and E.P. Jack, *Validating key results linkages in the Baldrige Performance Excellence Model.* The Quality Management Journal, 2003. **10**(2): p. 7.